

PERFORMANCE MONITORING: ADULT SERVICES AND HEALTH

Summary

1. The Director and Cabinet Members with responsibility for Adult Services and Health have been invited to give an overview of performance for Quarter 2 2014/15.

Background

2. The Council's "Balanced Scorecard" Performance Report for quarter two 2014/15 (i.e. 1 July to 31 September 2014) was considered by Cabinet on 18 December 2014.

3. The latest performance information for quarter two 2014/15 is attached at Appendix 1, and is available on the Council's website: <http://e-services.worcestershire.gov.uk/balancedScorecard/wccReport.aspx>

4. The Panel considered quarter four 2013/14 performance on 1 July 2014 and observations included:

- how to ensure care quality standards would be maintained in the face of budget pressures and commissioning?
- increased integration of social care and health – how to maintain local accountability and avoid duplication?
- concerns about sickness rates in adult social care – which was given further discussion at the Panel's 11 November 2014 meeting.

5. All of the Scrutiny Panels will be monitoring performance, and their comments will be considered by the Overview and Scrutiny Performance Board on 29 January and made available to Cabinet Members.

Future Lives Update

6. The Chairman has asked the Director to include an update on Future Lives and has invited representatives of service users and providers to the meeting, in order to hear if they have any comments in relation to the future direction of Adult Services and Health.

Quality Assurance

7. Panel Members may be aware that the role of scrutiny in quality assurance is currently being reviewed, which was one of the recommendations put forward by the 2014 scrutiny of commissioning. It is being considered that a new quality assurance scrutiny model could be trialled for the Directorate of Adult Services and Health. This piece of work is being supported by the Centre for Public Scrutiny, following a successful bid for Worcestershire to be a scrutiny development area in commissioning.

Purpose of this Meeting

8. Following the discussion of performance the Panel is asked to:

- agree any comments it would like to make to the Overview and Scrutiny Performance Board

Supporting Papers

- agree any potential areas for further scrutiny
- Appendix - Balanced Scorecard for Adult Services and Health and Directorate - Quarter two 2014/15. This information is available on the Council's website via the link:
<http://e-services.worcestershire.gov.uk/balancedScorecard/wccReport.aspx>

Contact Points

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Background Papers

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the following are the background papers relating to the subject matter of this report:

Agendas and Minutes of:

- Cabinet on 18 December 2014
- Adult Care and Well-being Overview and Scrutiny Panel on 28 January and 1 July 2014

All council Agendas and Minutes are available on the Council's website at

http://www.worcestershire.gov.uk/info/20013/councillors_and_committees